

OFFICE COFFEE SERVICE EMPLOYEE SURVEY

P.1

What's the buzz in your breakroom? Knowing how your employees feel about your office coffee program is important to keeping them happy. This can help you gauge their satisfaction and discover new ways to make your office an even better place. Just download, print and distribute to your employees. It will only take a few minutes for them to fill it out and turn it in. The potential benefit from acting on this information can mean a happier and more productive workforce.

1. Do you use the office coffee service in your office?

- Yes
- No

[IF YES]

How often do you use the coffee service?

- Less than once a day
- Once a day
- Twice a day
- More than twice a day

How would you rate your satisfaction with the office coffee service?

- Extremely satisfied
- Somewhat satisfied
- Not very satisfied
- Not at all satisfied

Why do you say that?

[IF NO]

Why don't you use the office coffee service in your office?

2. Do you drink coffee from the office coffee service in your office?

- Yes
- No
- Not Available

[IF YES]

How would you rate the coffee in your office?

- Excellent
- Very Good
- Good
- Fair
- Poor

[IF NOT AVAILABLE]

Would you drink it if it was available?

- Yes
- No

3. Do you drink coffee with syrup from the office coffee service in your office?

- Yes
- No
- Not Available

[IF YES]

How would you rate the coffee with syrup in your office?

- Excellent
- Very Good
- Good
- Fair
- Poor

[IF NOT AVAILABLE]

Would you drink it if it was available?

- Yes
- No

Continue ►

4. Do you drink specialty espresso beverages from the office coffee service in your office?

- Yes
- No
- Not Available

[IF YES]

How would you rate the specialty espresso beverages in your office?

- Excellent
- Very Good
- Good
- Fair
- Poor

[IF NOT AVAILABLE]

Would you drink it if it was available?

- Yes
- No

5. Do you drink tea from the office coffee service in your office?

- Yes
- No
- Not Available

[IF YES]

How would you rate the tea in your office?

- Excellent
- Very Good
- Good
- Fair
- Poor

[IF NOT AVAILABLE]

Would you drink it if it was available?

- Yes
- No

6. Do you drink hot cocoa from the office coffee service in your office?

- Yes
- No
- Not Available

[IF YES]

How would you rate the hot cocoa in your office?

- Excellent
- Very Good
- Good
- Fair
- Poor

[IF NOT AVAILABLE]

Would you drink it if it was available?

- Yes
- No

7. What are your favorite brand(s) of coffee?
(Please select one or 2 brands)

- Starbucks
- Folgers
- Green Mountain
- Farmer Brothers
- Seattle's Best
- Peet's
- Flavia
- Dunkin Donuts
- Maxwell House
- Diedrich
- Caribou
- Other _____

8. Would you like your favorite brand of coffee to drink in your office?

- Yes
- No

9. What suggestions do you have for improving the office coffee service in your office?
